

Accessibility statement for cycletraining.tfgm.com

This accessibility statement applies to public facing web pages, which are included in the TfGM course management and online booking system for cycle training courses.

This website is run by Transport for Greater Manchester (TfGM). We want as many people as possible to be able to use this website. When using this website, you can:

- Change colours, contrast levels and fonts (via standard browser functionality)
- View content and access functionality on all common device types
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader

We've also made the website text as simple as possible to understand.

How accessible this website is

The website is fully accessible.

Feedback and contact information

If you need information on this website in a different and more accessible format, please [contact us](#) for support.

We'll consider your request and get back to you in five days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please [contact us](#).

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone

We provide a telephone translation service to enable customers to receive information in their preferred language. Find out how to [contact us](#).

Technical information about this website's accessibility

Transport for Greater Manchester is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

Preparation of this accessibility statement

This statement was prepared on 29 November 2021. It was last reviewed on the 18 January 2022.

This website was last tested on the 23 November 2021. The test was carried out by Clarity Information Solutions.

All public facing pages in the booking site were tested.